

Capability 1: Foundation for Health Care and Medical Readiness

Goal of Capability 1: The community's health care organizations and other stakeholders—coordinated through a sustainable HCC—have strong relationships, identify hazards and risks, and prioritize and address gaps through planning, training, exercising, and managing resources.

Objective 1: Establish and Operationalize a Health Care Coalition

Activity 1: Define Health Care Coalition Boundaries

Activity 2: Identify Health Care Coalition Members

Activity 3: Establish Health Care Coalition Governance

Objective 2: Identify Risk and Needs

Activity 1: Assess Hazard Vulnerabilities and Risks

Activity 2: Assess Regional Health Care Resources

Activity 3: Prioritize Resource Gaps and Mitigation Strategies

Activity 4: Assess Community Planning for Children, Pregnant Women, Seniors, Individuals with Access and Functional Needs, Including People with Disabilities, and Others with Unique Needs

Activity 5: Assess and Identify Regulatory Compliance Requirements

Objective 3: Develop a Health Care Coalition Preparedness Plan

Objective 4: Train and Prepare the Health Care and Medical Workforce

Activity 1: Promote Role-Appropriate National Incident Management System Implementation

Activity 2: Educate and Train on Identified Preparedness and Response Gaps

Activity 3: Plan and Conduct Coordinated Exercises with Coalition Members and Other Response Orgs

Activity 4: Align Exercises with Federal Standards and Facility Regulatory and Accreditation Requirements

Activity 5: Evaluate Exercises and Responses to Emergencies

Activity 6: Share Leading Practices and Lessons Learned

Objective 5: Ensure Preparedness is Sustainable

Activity 1: Promote the Value of Health Care and Medical Readiness

Activity 2: Engage Health Care Executives

Activity 3: Engage Clinicians

Activity 4: Engage Community Leaders

Activity 5: Promote Sustainability of Health Care Coalitions

Capability 2: Health Care and Medical Response Coordination

Goal for Capability 2: Health care organizations, the HCC, their jurisdiction(s), and the ESF-8 lead agency plan and collaborate to share and analyze information, manage and share resources, and coordinate strategies to deliver medical care to all populations during emergencies and planned events.

Objective 1: Develop and Coordinate Health Care Organization and Health Care Coalition Response Plans

Activity 1: Develop a Health Care Organization Emergency Operations Plan

Activity 2: Develop a Health Care Coalition Response Plan

Objective 2: Utilize Information Sharing Procedures and Platforms

Activity 1: Develop Information Sharing Procedures

Activity 2: Identify Information Access and Data Protection Procedures

Activity 3: Utilize Communications Systems and Platforms

Objective 3: Coordinate Response Strategy, Resources, and Communications

Activity 1: Identify and Coordinate Resource Needs during an Emergency

Activity 2: Coordinate Incident Action Planning During an Emergency

Activity 3: Comm with Health Care Providers, Non-Clinical Staff, Patients, and Visitors during an Emergency

Activity 4: Communicate with the Public during an Emergency

Capability 3: Continuity of Health Care Service Delivery

Goal for Capability 3: Health care organizations, with support from the HCC and the Emergency Support Function-8 (ESF-8) lead agency, provide uninterrupted, optimal medical care to all populations in the face of damaged or disabled health care infrastructure. Health care workers are well-trained, well-educated, and well-equipped to care for patients during emergencies. Simultaneous response and recovery result in a return to normal or, ideally, improved operations.

Objective 1: Identify Essential Functions for Health Care Delivery

Objective 2: Plan for Continuity of Operations

Activity 1: Develop a Health Care Organization Continuity of Operations Plan

Activity 2: Develop a Health Care Coalition Continuity of Operations Plan

Activity 3: Continue Administrative and Finance Functions

Activity 4: Plan for Health Care Organization Sheltering-in-Place

Objective 3: Maintain Access to Non-Personnel Resources during an Emergency

Activity 1: Assess Supply Chain Integrity

Activity 2: Assess and Address Equipment, Supply, and Pharmaceutical Requirements

Objective 4: Develop Strategies to Protect Health Care Information Systems and Networks

Objective 5: Protect Responders' Safety and Health

Activity 1: Distribute Resources Required to Protect the Health Care Workforce

Activity 2: Train and Exercise to Promote Responders' Safety and Health

Activity 3: Develop Health Care Worker Resilience

Objective 6: Plan for and Coordinate Health Care Evacuation and Relocation

Activity 1: Develop and Implement Evacuation and Relocation Plans

Activity 2: Develop and Implement Evacuation Transportation Plans

Objective 7: Coordinate Health Care Delivery System Recovery

Activity 1: Plan for Health Care Delivery System Recovery

Activity 2: Assess Health Care Delivery System Recovery after an Emergency

Activity 3: Facilitate Recovery Assistance and Implementation

Capability 4: Medical Surge

Goal for Capability 4: Health care organizations—including hospitals, emergency medical services (EMS), and out-of-hospital providers—deliver timely and efficient care to their patients even when the demand for health care services exceeds available supply. The HCC, in collaboration with the Emergency Support Function-8 (ESF-8) lead agency, coordinates information and available resources for its members to maintain conventional surge response. When an emergency overwhelms the HCC's collective resources, the HCC supports the health care delivery system's transition to contingency and crisis surge response and promotes a timely return to conventional standards of care as soon as possible.

Objective 1: Plan for a Medical Surge

Activity 1: Incorporate Medical Surge Planning into a Health Care Organization Emergency Operations Plan

Activity 2: Incorporate Medical Surge into an Emergency Medical Services Emergency Operations Plan

Activity 3: Incorporate Medical Surge into a Health Care Coalition Response Plan

Objective 2: Respond to a Medical Surge

Activity 1: Implement Emergency Department and Inpatient Medical Surge Response

Activity 2: Implement Out-of-Hospital Medical Surge Response

Activity 3: Develop an Alternate Care System

Activity 4: Provide Pediatric Care during a Medical Surge Response

Activity 5: Provide Surge Management during a Chemical or Radiation Emergency Event

Activity 6: Provide Burn Care during a Medical Surge Response

Activity 7: Provide Trauma Care during a Medical Surge Response

Activity 8: Respond to Behavioral Health Needs during a Medical Surge Response

Activity 9: Enhance Infectious Disease Preparedness and Surge Response

Activity 10: Distribute Medical Countermeasures during Medical Surge Response

Activity 11: Manage Mass Fatalities